

## Coronavirus (COVID-19) information for our members

With the coronavirus (COVID-19) becoming more active in our area, FIRST PACE Credit Union wants to assure our members we are taking measures to keep our staff and members protected during this uncertain time.

1. At this time, we have no planned changes in our normal course of business, hours, systems or accounts.
2. We will continue to monitor the situation and communicate via our website, email and in branch if any developments necessitate a change in our daily routine. Sign up for our News & Specials (link on our website) to keep abreast of any new announcements.
3. We encourage our employees and our members to practice social distancing, frequent hand washing, avoid handshaking and stay home when ill or if contact with a known infected person has occurred.
4. Our core processor has the ability to provide uninterrupted service and we can work remotely if necessary.
5. If you have been financially affected by COVID-19 we are here to help. Please contact our Loan Officer to discuss options before you fall behind.

In addition, we want to remind you of the services available to you to conduct your credit union business electronically if you are unable to or prefer not to come into our office. Manage your accounts online or bank through our mobile app TouchBanking:

- Monitor balances/transactions
- Pay bills
- Deposit a check through mobile banking
- Use your VISA debit card at any merchant or ATM for purchases or to get cash
- Transfer funds between financial institutions
- Pay a friend or send a gift with a greeting
- Text banking
- Apply for a loan

Give us a call at 651-451-8495 or 651-451-8052 or email [pacecreditunion@qwestoffice.net](mailto:pacecreditunion@qwestoffice.net) for any assistance you need.

Centers for Disease Control: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Minnesota Department of Health: <https://www.health.state.mn.us/diseases/coronavirus/index.html>